



# Excellent Partnerships in the North East 2008

**Excellent Partnerships in the North East 2008**  
**Wynyard Hall**

**17<sup>th</sup> June 12pm - 7.30pm**  
**18<sup>th</sup> June 9am - 3.00pm**

## **1. Understanding place shaping**

Introducing the concept of place-shaping/place-making which underpins the Local Government White Paper. A chance to explore issues of local leadership and partnership working.

Presentation and interactive session. Session delivered by John Atkinson, Director of Operations at the Leadership Centre for Local Government.

Mainly of interest to elected Members, duty to cooperate partners and other interested parties.

Duration: 60mins

Scheduled Workshop Times:

Wed 18<sup>th</sup> - 9.45am

Wed 18<sup>th</sup> - 11.45am

## **2. Introduction to Local Strategic Partnerships and Local Area Agreements**

An opportunity to grasp the basics of LSPs/LAAs aimed at newly elected Members and partners and as a refresher for those on the fringes of partnership working and needing to increase their understanding.

Presentations, discussion and case studies. Delivered by LSP Coordinators.

Suitable for all.

Duration: 60mins

Scheduled Workshop Times:

Tues 17<sup>th</sup> - 12.45pm

Tues 17<sup>th</sup> - 3.30pm

Wed 18<sup>th</sup> - 10.45am

### **3. Leading in a partnership setting**

A look at the pitfalls and essential skills for leading a partnership, both out in front and behind the scenes. Key principles of partnership governance. How to supply leadership outside of your authority. What are the different roles for elected Members and others? Who can you turn to when the partnership is in trouble?

Facilitated discussion. Delivered by an IDeA accredited Member peer.

Particularly suitable for elected Members in leading roles and others interested in exploring leadership in partnership.

Duration 60mins

Scheduled Workshop Times:

Tues 17<sup>th</sup> - 2.15pm

Tues 17<sup>th</sup> - 4.45pm

Wed 18<sup>th</sup> - 11.45am

### **4. Ward Members as community leaders: the role of the front-line councillor in relation to partnerships**

Front-line councillors exercise community leadership at the local level, closely connected to and advocating the needs of local communities. How does this role integrate with that of the Local Strategic Partnership?

Case studies, panel discussion and debate. Chaired by IDeA elected Member peer, with input from other elected Members.

Suitable for councillors working in a partnership and others wanting to explore councillors' roles in a partnership setting.

Duration 60mins

Scheduled Workshop Times:

Tues 17<sup>th</sup> - 2.15pm

Tues 17<sup>th</sup> - 4.45pm

Wed 18<sup>th</sup> - 9.30am

### **5. 'Do we all know where we're going?'**

Does your partnership have a clear shared vision and distinct identity? Is it only skin deep or is it embedded in its culture? Tips and tools for assessing and building a partnership team with shared values and increasing effective working.

Facilitated session with interactive exercises. Delivered by Sheila Stokes White of Strategic Solutions Ltd (experienced Neighbourhood Renewal Adviser and Organisational Development consultant).

Suitable for all those working in or leading in a partnership setting.

Duration 90mins

Scheduled Workshop Times:

Tues 17<sup>th</sup> - 12.45pm

Wed 18<sup>th</sup> - 11.15am

## **6. The image and reputation of your partnership**

Are citizens, communities and stakeholders aware of your partnership and its good work? What can you do to enhance its image and reputation in order to increase interest and engagement? This session looks at:

- explaining and selling your partnership
- working with the local media -developing a brand image
- bridging the gap between performance and customer perception/satisfaction

Facilitated debate noting good practice. Delivered by communications professionals working with partnerships and from local media.

For all those interested in communicating the work of a partnership setting.

Duration 60mins

Scheduled Workshop Times:

Tues 17<sup>th</sup> - 4.30pm

Wed 18<sup>th</sup> -12.00pm

## **7. Infrastructure and capacity in the VCS**

How can other partners contribute to and support the VCS in engaging with formal local partnerships? A look at case studies of effective partnership and key lessons and principles in the engagement of VCS partners.

Panel discussion and Q&A. Delivered by voluntary sector representatives from partnerships and VCS network organisations.

For delegates from all sector backgrounds with an interest in VCS engagement issues and a degree of knowledge of infrastructure issues.

Scheduled Workshop Times:

Tues 17<sup>th</sup> - 4.45pm - Duration 60mins

Wed 18<sup>th</sup> - 9.45am - Duration 90mins

## **8. Commissioning the Voluntary and Community Sector**

What lessons have been learned so far by all sectors in the drive to involve commission the VCS in service delivery? Exploring what works and what needs to change.

Presentations/panel discussion and Q&A. Delivered by VCS voluntary and community sector representatives, independent consultants and LSPs.

For delegates from all sector backgrounds with an interest in commissioning from the VCS and some knowledge of the issues.

Scheduled Workshop Times:

Tues 17<sup>th</sup> - 3.00pm – Duration 60mins

Wed 18<sup>th</sup> - 11.30am – Duration 90mins

### **9. Scrutiny of Partners: what's in it for you? (\*90 Minutes)**

Understand the new legislative framework around public scrutiny of partnerships and services across the region, focussed on the LAA but bringing experience and knowledge from scrutiny of health care and CDRP's. Appreciate the challenges, potential benefits and opportunities for partners and Members. Identify the practical steps that partners and Members can take to prepare for the new external scrutiny framework based on existing good practice.

Presentations and workshop (groups of 25 maximum). Delivered by the Centre for Public Scrutiny.

Suitable for 'duty to co-operate' partners, LSP practitioners and elected Members with a scrutiny role.

Duration 90mins

Scheduled Workshop Times:

Tues 17<sup>th</sup> - 2.45pm

Tues 17<sup>th</sup> - 6.00pm

Wed 18<sup>th</sup> - 9.45am

Wed 18<sup>th</sup> - 1.15pm

### **10. 'I've come here for an argument'-the Best and Worst of Partnerships (\*1hour 45mins)**

Partnership settings are potential fertile ground for disagreement, with a range of interests and characters at play. How can such conflict be handled and managed in such a way as to air the differences but retain the willingness to cooperate? This lively, interactive session explores tools and approaches for managing conflict in a series of partnership scenarios. It looks at understanding different behaviours and how processes can affect behaviour.

Delivered by Impact Factory in a 'forum theatre' format. Actors role-play scenarios with 'direction' and input from audience.

Suitable for anyone working in or with a partnership.

Duration 105mins

Scheduled Workshop Times:

Tues 17<sup>th</sup> - 12.45pm

Tues 17<sup>th</sup> - 5.45pm

Wed 18<sup>th</sup> - 11.45am

## **11. Learn to network effectively**

Building relationships is essential to partnership working, but joining an established partnership, group or organisation can be a daunting experience. How can you get to know people quickly and maximise your contribution? This workshop includes practical exercises around joining and leaving groups, making conversation and generally handling yourself smoothly in a work/social context.

Practical exercises and tips for groups of 10 people. Delivered by Impact factory.

Suitable for anyone seeking to improve their networking skills.

Duration 45mins

Scheduled Workshop Times:

Tues 17<sup>th</sup> - 3.30pm

Tues 17<sup>th</sup> - 6.15pm

Wed 18<sup>th</sup> - 10.15am

Wed 18<sup>th</sup> - 1.15pm

## **12. From strategy to operation: how to translate strategic intention into effective delivery**

Middle managers dispatched to work in a partnership setting on behalf of their organisation can sometimes find themselves acting as gatekeepers and performance managers, without the necessary autonomy or authority to make things happen – then being blamed for the lack of partnership progress. This session explores the view from the operational level and what managers need from their organisations if they are to play their part in full.

Lively, interactive learning format delivered by Organisational Development Consultants, CPRC.

Suitable for partnership practitioners from all sectors.

Duration 90mins

Scheduled Workshop Times

Tues 17<sup>th</sup> - 12.45pm

Tues 17<sup>th</sup> - 2.45pm

Wed 18<sup>th</sup> - 9.45am

Wed 18<sup>th</sup> - 1.15pm

### **13. 'It's the relationships that matter'**

Research shows that behind every successful partnership is evidence that considerable effort has gone into making the relationships work. Building understanding and trust is at the heart of genuine collaboration. What are some of the approaches and techniques that help shape positive relationships? How to recognise the signs when it goes wrong and identify the support that can help.

Facilitated session with interactive exercises. Delivered by Sheila Stokes White of Strategic Solutions Ltd (experienced Neighbourhood Renewal Adviser and Organisational Development consultant).

Suitable for all those working in or leading in a partnership setting.

Duration 90mins

Scheduled Workshop Times

Tues 17<sup>th</sup> - 6.00pm

Wed 18<sup>th</sup> - 1.15pm

### **14 Partnership governance**

'Technical' workshop session for LSP Co-ordinators/ Managers only.

Please note that this session is not bookable online. For more information, please contact Jackie Salmon on 0191 2613945 or [jackie.salmon@northeastcouncils.gov.uk](mailto:jackie.salmon@northeastcouncils.gov.uk)

### **15. Scrutiny Clinic with the Centre for Public Scrutiny**

A unique opportunity to raise individual issues or problems around making scrutiny work in your organisation, and get your questions answered by national experts. Book a one to one consultation with a CfPS expert at the CfPS exhibition stand.

10-15 minute individual consultation on scrutiny issues.

For scrutiny practitioners or those involved in scrutiny processes.  
Book at the Centre for Public Scrutiny exhibition stand on the day.

Please note that this session is not bookable online. For more information, please contact Jackie Salmon on 0191 2613945 or [jackie.salmon@northeastcouncils.gov.uk](mailto:jackie.salmon@northeastcouncils.gov.uk)

## **16. Hallmarks of Effective Partnerships: learning from Crime and Disorder Reduction Partnerships**

An overview of the *Hallmarks of Effective Partnerships* for Crime and Disorder Reduction Partnerships (CDRPs). Much has been learnt over the past 10 years as to what characterises an effective CDRP by appraising the way in which high performing partnerships conduct their business. The Hallmarks summarise the core elements of effective delivery and this session will identify what can be learnt from these to underpin effective partnership working in any environment.

All partnerships can use these general principles to check their own effectiveness and identify areas for improvement to enable them to be high performing, responsive and accountable to their communities.

Target audience is anyone who works in or is responsible for managing a partnership.

Duration 60mins

Scheduled Workshop Times:

Tues 17<sup>th</sup> - 4.45pm

Wed 18<sup>th</sup> - 1.00pm